## IGF 2016 Workshop Report Template

Session Title	WS14: Asia and the Next Biilion: Challenges in Digital Inclusion
Date	6 Dec 2016
Time	12:00 - 13:30
Session Organizer	Satish Babu (APRALO, ISOC-TRV), Maureen Hilyard (ISOC, Cook
	Islands)
Chair/Moderator	Satish Babu
Rapporteur/Notetaker	Lianna Galstyan, ISOC-Armenia
List of Speakers and	Abdul Rahim, Rinalia, ICANN Board
their institutional	Ang, Peng Hwa, Nanyang Technical University, Singapore
affiliations	Astbrink, Gunela, GSA Infocomm, Australia
	Chharia, Rajesh, President, ISPAI, India
	Galstyan, Lianna, ISOC Armenia
	Jayakumar, Arjun, SFLC.in, India
	Kovacs, Anja, Internet Democracy Project, India
	Park, KS, Korea University School of Law, Korea
V I	Rayamajhi, Shreedeep (Remote), Rayznews, Nepal
Key Issues raised (1	Tonia Intro dustion
sentence per issue):	Topic Introduction      T
	Infrastructural and Economics Issues
	Social Issues  The base is a second sec
	Technology issues
If there were	Policy Issues
presentations during	No presentations were used.
the session, please	
provide a 1-paragraph	
summary for each	
Presentation	
Please describe the	The session started off a welcome from the Moderator, and an
Discussions that took	introduction to the Workshop theme by Rinalia Abdul Rahim.
place during the	-
workshop session: (3	After this, the session split into 4 breakout groups on the four
paragraphs)	themes identified, which were chaired by four participants as
	follows:
	<ul> <li>Infrastructural and Economics Issues (Prof Peng Hwa Ang)</li> </ul>
	Social Issues (Anja Kovacs)
	<ul> <li>Technology issues (Prof KS Park)</li> </ul>
	<ul> <li>Policy Issues (Rajesh Chharia)</li> </ul>
	The group chairs presented their findings after which four invited
	interventions were made as follows:
	Cherine Chalaby, ICANN Board (comparing Asia-Pacific with
	other regions, particularly Africa)

- Gunela Astbrink (Disability and Access)
- Rajesh Chharia (Specific access issues in India)
- Arjun Jayakumar (Policy issues)
- Shreedeep (Specific access issues in Nepal)

The open discussions that followed saw active participation from the floor, with several specific country cases being talked about (such as Afghanistan) and several broad concerns being raised (such as access for the disabled, Internet blocking, fake news, Universal Acceptance issues for IDN-based emails, women's exclusion, overbearing governmental control, zero rating, net neutrality and the fact that new digital divide was perceived to be as bad as Apartheid in Africa).

Please describe any Participant suggestions regarding the way forward/ potential next steps /key takeaways: (3 paragraphs) The key takeaways included:

- Infrastructure and costs still an impeding factor in Asia-Pacific
- Local content and IDNs/UAI is likely to be one of the future bottlenecks, so work is required on these
- Empowerment of communities as well as specific segments (including women) would enable off--take
- The new digital divide was not just about access, but about equitable and effective ways of leveraging the Internet
- Access needs to be specified to be measurable (ie., some current definitions such as 'one Internet access per month') are no longer tenable
- Policy coherence was extremely important in effectively bridging the digital divide
- A co-ordinated multistakeholder process would be an effective and appropriate way of approaching these challenges to digital inclusion in Asia Pacific