

REPORT

YOUTH INTERNET GOVERNANCE FORUM VIET NAM 2021

2021 November

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Diễn đàn Thanh niên Quản trị Internet Việt Nam 2021 Youth Internet Governance Forum Viet Nam 2021

A. OVERVIEW

1. Overview of the event

Date: 6-7 Novemver 2021

Format: Hybrid

- Offline: University of Social Sciences and Humanities
- Online: Participants/Guests from other regions of Vietnam and overseas

Total participants: 200

- Guests and speakers
- Youth Ambassadors: 103
- YIGF Youth Commitee (Youth Task force): 17
- Member of YIGF Advisory Board
- Organizer team (Vietnet-ICT, USSH)
- Media: press, television
- Other registered participants

Host: Vietnet Information Technology and Communication Center (Vietnet-ICT) **Co-host:**

- University of Social Sciences and Humanities
- Vietnam Internet Association

Total sponsors: 2

- Main sponsor: The SecDev Foundation
- Other: APNIC (the Asia Pacific Network Information Centre)

Total supporting unit: 2

- Vietnam Internet Network Information Center (VNNIC- an affiliation to the Ministry of Information and Communication)
- Sweden Ambassy in Viet Nam

For more information, please visit event on Facebook: <u>https://fb.me/e/1lqnhzpBK</u> (only Vietnamese)



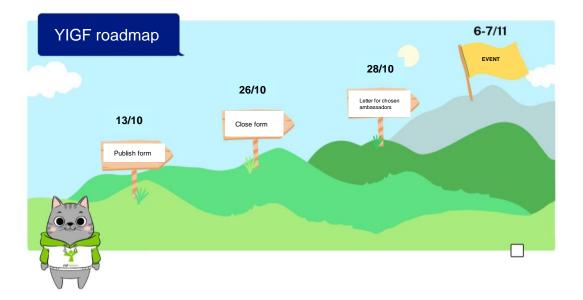
2. Key outcomes/Outstanding numbers





B. PRE-EVENT ACTIVITIES

1. Youth ambassadors recruitment



Criteria:

- Vietnamese youth, aged 18-25
- Interested in Internet Goverance topic
- Active in their field/network
- Express what they would do after receiving the chance to join YIGF Viet Nam 2021

Recruitment form: <u>https://bit.ly/YIGFVN2021_Ambassadors</u> (Vietnamese applicants only)

Result:

- After 2 weeks, 673 applicants has registerd to attend Youth Internet Governance Forum as Ambassadors
- 103 out of 673 was chosen



Official poster: (orginally in Vietnamese)

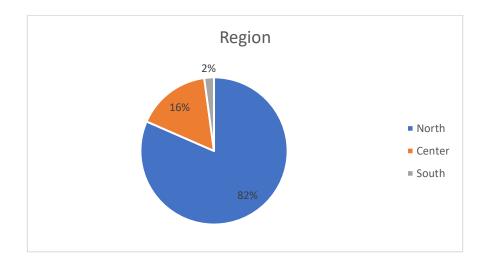




Ambassadors statistics

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- Gender balance
- Region





(Poster originally in Vietnamese, then translated in English for reporting purpose)

Date: 8.30 - 9.30 pm, 31 Novemver, 2021

Format: Online (MS Teams meeting)

Participantion:

- Vietnet-ICT
- YIGF Youth Commitee (as facilitators who support ambassadors during the event)
- Youth ambassadors

Result of discussion

- Youth ambassadors understands:
 - Purpose of YIGF event
 - o Who are 103 ambassadors, and what is the role of an ambassdor
 - o Register for their role-play team
 - o Criteria for Outstanding Ambassdors Prize
- Get to know their role-play team

Materials

- Presenation deck: <u>YIGF Y.A meeting</u>
- Meeting Record: <u>https://bit.ly/Meeting3110</u>

3. Meeting with mentor

- In order that ambassadors have a better understanding of perspectives of the stakeholders who they are role-playing, each team would have 1 hour call with mentors.



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List of mentors

Group (Role- play)	Mentor		
Government	Mr. Nguyen Hoai Nam Deputy Head of Information Technology Policy		
	Department - Department of Information Technology -		
	Ministry of Education and Training		
Private sector	Mr. Nguyen Khanh Duong		
	Founder & CEO of Comicola		
Civil Society	Mrs. Nguyen Thu Hue		
	Founder President of Vietnet Information Technology		
	and Communication Center (Vietnet-ICT)		
Academics	Mr. Ngo Viet Khoi		
	Cybersecurity expert		
Internet users	Mrs. Phan Nhung		
	SWITCH SEA Project Country Coordinator – APNIC		
	Foundation		

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C. EVENT DAY

Day 1: Morning session

Recording: <u>YIGF Event Day 1 - Morning session (Eng)</u>

Opening Speech



Mr. Michael Gray Program Manager of The SecDev Foundation.

Sharing about Youth Internet Governance Forum VietNam and opportunities for youths



Mrs. Ngo Minh Trang, Director of Vietnet Infornation Technology and communication center (Vietnet-ICT)

Sharing about Internet Governance and opportunities for youths in Sweden



Mr. Ola Karlman, First Secretary, Head of Promotion, Economic and Political affairs, Embassy of Sweden in Hanoi secdev foundation (::) APNIC

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Dicussion Pannel: A multi-dimensional perspective on Internet Governance topic



(Left to right) -Mrs. Nguyen Thi Thu Thuy, Head of Resource Management Cooperation Vietnam Department, Internet Center -MC - Mr. Nguyen Lam Thanh, Policy Director, TikTok Viet Nam -Ms. Ngo Minh Anh, Leader of Youth Commitee YIGF -Mrs. Ngo Minh Trang, Vietnet irector of Technology Infornation

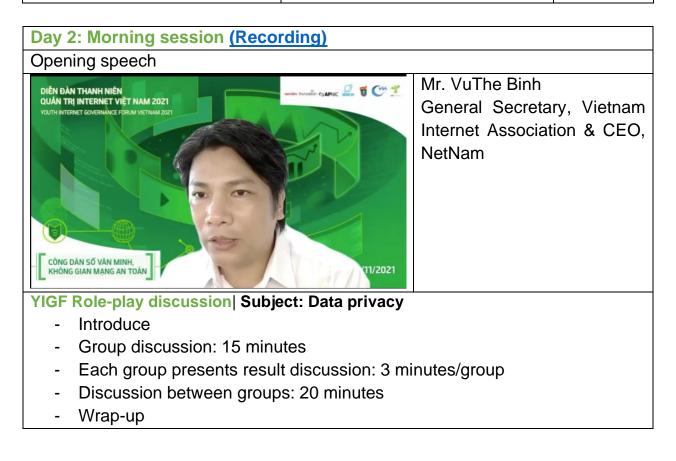
and communication center (Vietnet-ICT)

Sharing Session: Enhancing diversity and empowering women in technical leadership of Internet industry in Southeast Asia – Introducing SWITCH SEA project



Ms. Nhung Phan -National Coordinator of SWITCH SEA project by APNIC Foundation

Day 1: Afternoon session			
Talkshow	Speaker	Link	
Digitalization – Challenges and	Mrs. To Thuy Diem Quyen	Recording	
Opportunities	CEO of InnEdu	<u>1</u>	
Digitalization and implication to	Mr. Chu Tuan Anh		
youth's job opportunities	Director of Aptech International		
	Programmer Training System		
Digital Citizenship and Data	Mrs. Le Bich Van	Recording	
Privacy	Partnership development officer	<u>2</u>	
	at Oxfam		
The effect of AI on Internet users'	Mr. Hoang Minh Phuong		
behaviors	Founder and researcher at		
	GraphicsMiner lab and VietAl		
	industry head.		



Situation: M.Q. (25 years old) is an Internet user living in Hanoi. Recently, due to the Covid-19 epidemic, M.Q works online from home and almost all of M.Q's activities take place in cyberspace: working, playing games, chatting, shopping, entertainment, chatting, watching movies... almost M.Q. almost 20 hours/day online.

M.Q gradually became an active member of FB, Tiktok, YouTube, Instagram, and M.Q also becomes a loyal customer of Tiki, Shopee (online shopping platform).

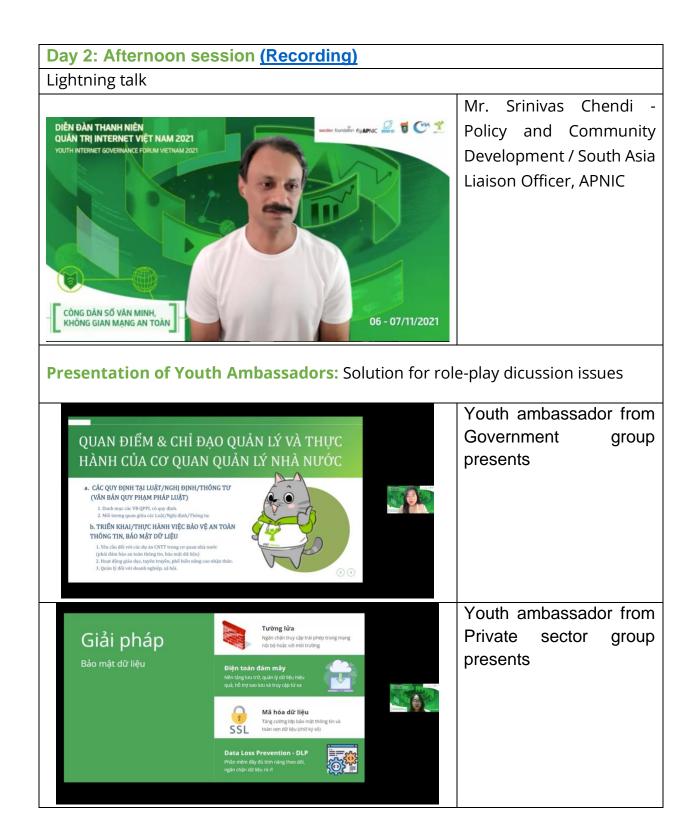
Though M.Q feels satisfied with such a life, M.Q feels like he is being "watched" by someone. He just searched for the keyword "mosquito cream", after a while a series of brands of mosquito repellent appeared on the screen while M.Q was surfing the web, reading the newspaper. Yesterday, M.Q. just joined a group about decorating houses on MXH, the next day M.Q immediately received an offer to buy real estate, not to mention a few companies invited to join an investment fund; some strange phone numbers texted to announce their winnings and asked him to click a strange link. Just recently, when M.Q was talking to his friend and mentioned M.A. Immediately, M.Q saw that M.A showed up a list of friend suggestions on a social networking platform. M.Q was startled, M.Q had just read the newspaper and hot news: "Personal information of 1.5 million accounts of a globally popular social networking site was leaked."

What is your opinion about M.Q feeling being "watched" in the above situation?



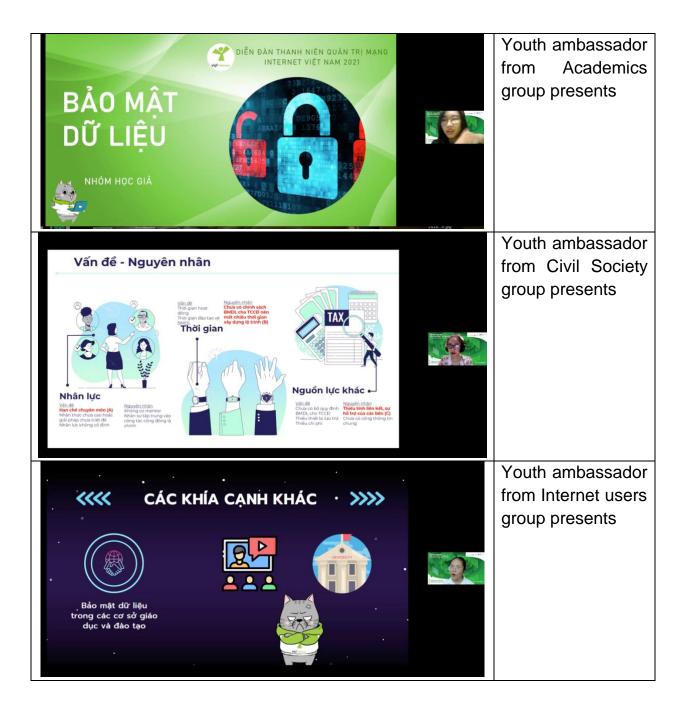
After role-play session, each group has the chance to work with their mentor to prepare for afternoon presentation.

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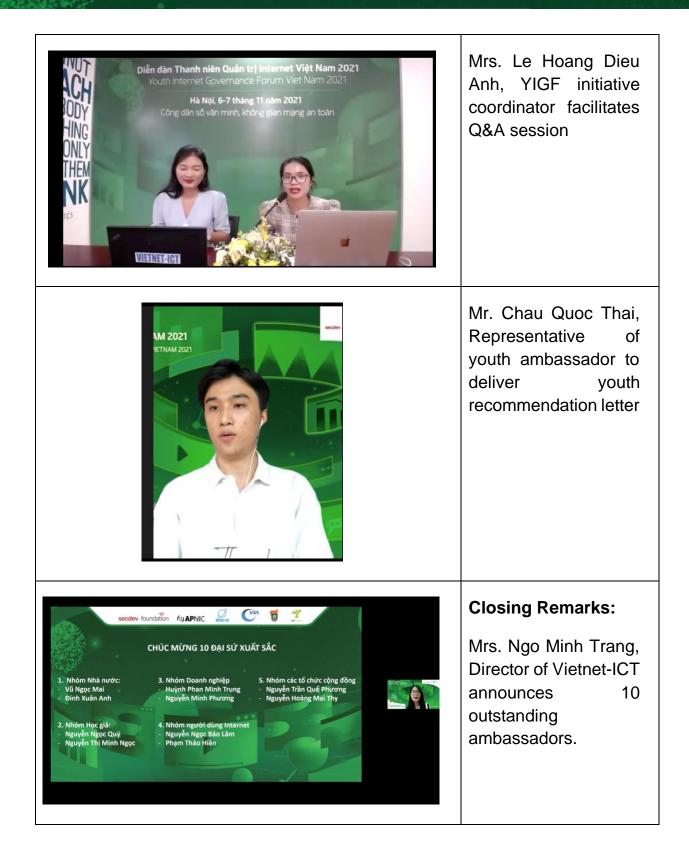
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SUMMARY KEY OF MESSAGE: YOUTH RECOMMENDATION LETTER

This letter has been prepared by 103 ambassadors of the Youth Internet Governance Forum Viet Nam 2021. We submit this recommendation letter to sincerely express our views about **Data Security** as a policy issue, after having the chance to consider this topic seriously during our multi-stakeholder role-playing sessions at the YIGF event held online on 6-7 November 2021.

1. From the perspective of the public sector

We used the provisions in legal documents and some state-level programs and schemes to define the term "data security".

Vietnam's Constitution 2013, Article 21 stipulates that "information on private life, personal secrets and family secrets shall be ensured by law; You have the right to protect your honor and credibility." People have the right to secrecy and "no one may reveal, control, and illegally seize other people's correspondence, telephones, telegrams and other forms of private information exchange." Next, the same approach from the perspective of human rights, civil rights, the field of civil law recognizes the right to private life, personal secrets, family secrets as a kind of personal rights.

We identify these data privacy issues: (1) The "backwardness" of policy that could not keep up with constant changes of modern society and deep international integration; (2) Technically specific requirements of high technology; (3) The practice of dissemination and propagation to raise awareness about the law and guide the implementation of the law has not been highly effective; (4) The loose coordination of ministries and departments in law enforcement and implementation; (5) Not optimizing social resources.

Based on the theoretical framework with 4 pillars towards policy development (*Electronic transactions, Data Security, High-tech Crime Prevention; and Users Protection*) we propose the following solutions:

- Enacting legislation on the protection of personal data, expressing the principle of minimum data collection (collecting only data related directly and most necessary to the target of use) and the principle of de-identification, the principle of data destruction after the completion of the collection objective;

- Continuing to improve and strengthen the management mechanism and apparatus;

- Strengthening the direction and coordination between the central and local authorities;

- Strengthening policies which have impacts on raising awareness of service users/data owner.

2. From the perspective of the private sector

Data security involves technologies, tactics and various processes used to protect digital assets against unauthorized use, abuse or intrusion by threat actors; data security when information is transmitted over networks, including internal networks and networks linking data in and out of the external environment.

We found that there are many problems around data security that are viewed from two perspectives: Subjective: From the business (engineering, employee capacity, etc.) and Objectivey: Infrastructure system quality; Risk from crime; Security vulnerabilities in products or services provided by third parties or partners that the business cannot control.

To address these issues, we give some recommendation for businesses:

- Businesses should invest in security systems from scratch, then maintaining management and updates regularly;

- Businesses need to develop a specific security policy;

- Organize internal training programs to raise awareness and capacity of employees to use data security tools, especially small and medium enterprises that do not have specialized IT departments;

- Use reputable third-party technology solutions services for monitoring and supporting. Reduce the burden on human resources in the business;

- Consult from heading experts helps small and medium-sized enterprises find suitable solutions for their own business.

3. From the perspective of academia

Data security involves introducing specific controls, standard policies and procedures to protect data from a wide range of issues, including: unauthorized access, accidental data loss, attacks from other individuals and organizations, and so on. This should include certain technologies for control and in combination with physical aspects to restrict access, influence manipulation and disclosure of information related to user data.

Issues around data security that we care about:

- Unauthorized exploitation of data security;
- Awareness about data security of Internet users in Vietnam



- Limitations in data security management mechanisms.

To overcome these problems, it is necessary to combine many measures from raising awareness of internet users, especially the younger generation, creating tools and services to support users, perfecting regulations and sanctions to handle violations. To do so, the efforts of any individual are not enough but instead the combination of operations and law enforcement from everyone, which is commercial organizations, state management agencies and related communities in the use and exploitation of information on the internet in order to create a certain standard, meeting the vast majority demands of the parties, this will make the internet environment more civilized and limit the potential risks to a minimum level.

4. From the perspective of civil society

Data security is the protection of project information, individuals affiliated to the organization, and especially the information of participants who joined in events and campaigns belonging to the organization.

The issues we noticed around the topic of Data Security are as follows:

- Human resources: Lack of specific knowledge and awareness in Data Security.

- Time: Organizations have not spent time to train and develop their own regulations.

- Other resources: Lack of privacy policies for fixed assets and support procedures that are still complex;

- The information security council has not been implemented closely (small and medium-sized organizations);

- Data storage equipment.

From the problems and solutions we analyzed above, from the perspective of civil society, we refer to the following 3 main solutions:

- Propose data security rules for community organizations;
- Develop an overview of data security for community organizations;
- Build a professional network to support community organizations.

5. From the perspective of Internet users

Data security is a measure to prevent illegal access to data, in order to protect personal information from being leaked out and used by other people for some purpose. Issues around Data Security that we care about:

- Data exploitation; Online scams; Negative sharing;

- Problems from Internet users due to shortage of knowledge about the importance of information security, due to active data sharing;

- Personal data security issues and consumer behavior online; behavior about the creation and use of passwords and data security in educational institutions.

We have some recommendations for policy makers:

- Propose the Ministry of Information and Communications, the Ministry of Public Security and relevant agencies to review, evaluate, develop and consult the Government to

- complete the regulations on data security, especially creating a fair mechanism in which not only the national agencies are protected but also individuals – who are most vulnerable when something goes wrong.

- Supplement and eliminate duplications in the provisions of the 2015 CyberCommunication Law and the Cybersecurity Law 2018, or unifying a new law based on old laws to make practical application easier, while strongly propagating to the people to ensure information is thoroughly understood.

- Formulate strict sanctions, deter and educate security criminals who infringe on personal, organizational and national information. (There is a saying that light fines are effective, but since there are administrative sanctions on the use of alcohol when driving and this has brought significant effect, and in this case it can also take into account the problem when a transaction that compromises the security of personal data is heavily fined more than the amount of money they receive from the transaction, the above subjects will consider financial matters and may give up or limit the illegal activity.)

- Promote the monitoring and supervision of interdisciplinary education institutions, in order to assess the security of user information and handle strongly when there is a violation.

In conclusion, we as representatives of young Vietnamese people understand the importance of learning and contributing our voice to the topic of Internet governance, especially the topic of data security.

Through the multi-stakeholder role-play session, we understand that it is vital that all stakeholders are involved to discuss and find solutions, which is the key to sustainable change.

We are looking forward to contributing more to the community in order to leave no one behind in the changing world by having further discussion with the policy makers regarding what young generation like us could do and should do.

Yours sincerely,

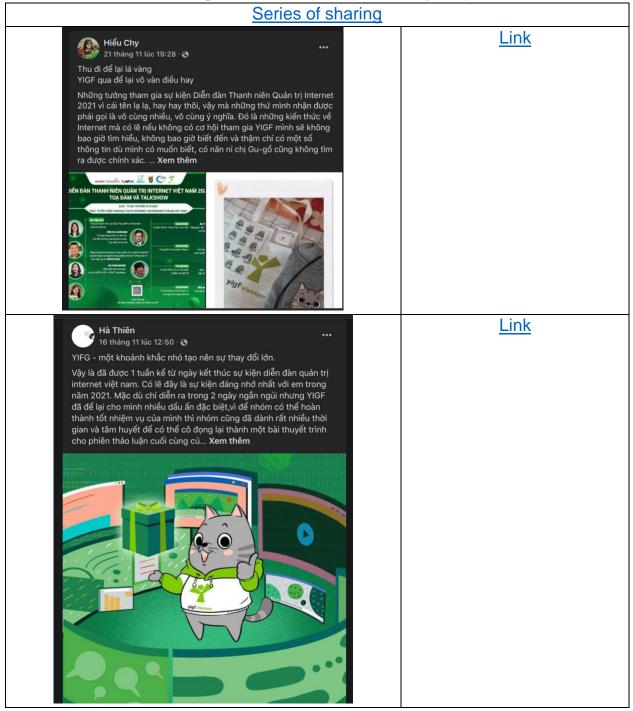
YIGF Vietnam 2021 Youth Ambassadors.

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D. POST-EVENT ACTIVITIES

Series of sharing: Internet Governance from your point of view





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E. MEDIA REPORT



(Click in the picture to go to the link)



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Annex 1: Agenda (Link)

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1. Event name: Youth Internet Governance Forum Viet Nam 2021 2. Details:

Time: November 6th - 7th, 2021 (GMT+7)

Time	Activities	PIC	Link Zoom
Morning sessio	on		
08:30 - 09:00	Registration	Vietnet-ICT	 Link: https://zoom.us/j/991
09:00 - 09:05	Delegates Introduction	MC	66735371?pwd=eW5Y dDBDbkEvZzVMWDIva
09:05 - 09: 10	Opening Speech	Rep. SecDev Foundation	i9lQidqZz09 Meeting ID: 991 6673 5371
09:10 - 09:15	Welcome Remarks	Rep.University of Social Science and Humanities	• Password: 06112021
09: 15 - 09:30	Sharing about Youth Internet Governance Forum VietNam and opportunities for youths	Vietnet-ICT	1
09: 30- 09:45	Sharing about Internet Governance and opportunities for youths in Sweden	Mr. Ola Karlman, First Secretary, Head of Promotion, Economic and Political affairs, Embassy of Sweden in Hanoi	
09:30- 10:30	Dicussion Pannel: A multi- dimensional perspective on Internet Governance topic	Pannelists: • Rep. Vietnet- ICT	

		Rep. VNNIC Rep. Tiktok Rep. Swden Embassy Rep. of Youth Committ ee YIGF VN	
10:30- 10:45	Breaktime		
10:45 -11:15	Sharing Session: Enhancing diversity and empowering women in technical leadership of Internet industry in Southeast Asia – Introducing SWITCH SEA project.	Ms, Nhung Phan - National Coordinator of SWITCH SEA project by APNIC Foundations	
11:15 - 11:20	Introduction of talkshow session	MC]
11:20 - 13:30	Lunch time		
Afternoon sess	lion		
13:30 - 15:00	Jakshow 01: Digiatalization, - Challenges and Opportunities	Speaker	Linkc https://zoom.us/j/991 667353712pwd=eW5 dDBDbkEvZzVMWDiv i9(QidaZz09 Meeting ID: 991 667 5371 Password: 0611202:
	Talkshow 02: Digital Citizenship and Data Privacy	Speaker	 Link: https://zoom.us/j/923 94661800

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			 Meeting ID: 923 944 1800 Password: 0611202
15:00 - 15:1 <mark>5</mark>	Breaktime		
15:15 - 17:00	Takshow 03: Digitalization and implication to youth's job opportunities	Speaker	 Link: https://zoom.us/j/99 66735371?pwd=eW5 dDBDbkEvZzV/MWDi i9iQidqZz09 Meeting ID: 991 66 5371 Password: 0611202
	Jakshow 04: The effect of Al on Internet users' behaviors	Speaker	 Link: https://zoom.us/j/92 94661800 Meeting ID: 923 944 1800 Password: 0611202[:]



DAY 02: 7/11/202			
Time	Activities	PIC	Link Zoom
Morning session	1		
08.30 - 08.45	Opening Speech	Rep. Vietnam Internet Association	 Link: https://zoom.us /j/96261981342
08:45 - 10:00	YIGF Role-play discussion Subject: Data privacy	Speakers, Mentors and Youth Ambassadors	 ID: 962 6198 1342 Password: 07112021
10:00 - 10:15	Breaktime		
10:15 - 11:30	Preparation for Innovative Idea Session	Speakers, Mentors and Youth Ambassadors	
11:30 - 13:30	Lunch time		
Afternoon sessio	n		
13:30 - 13:45	Lightning talk	Mr. Srinivas Chendi - Policy and Community Development / South Asia Liaison Officer, APNIC	
13:45 - 15:00	Presentation: Solution for role-play dicussion issues	Youth Ambassadors	
15:00 - 15:30	Q&A	Speakers, Mentors and Youth Ambassadors	
15:30 - 15:45	Breaktime		
15:45 – 16:15	Youth Declaration and Wrap- up	Youth Ambassadors	
16:15 - 16:30	Closing Remarks	Organizer	



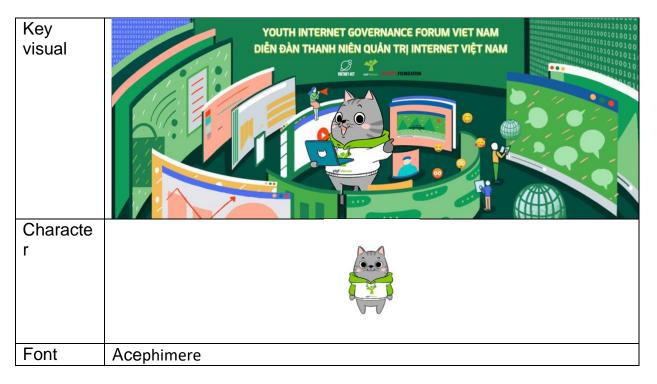
Annex 2: Youth Ambassador starter pack

- Main folder: Ambassador package





Annex 3: Communication package

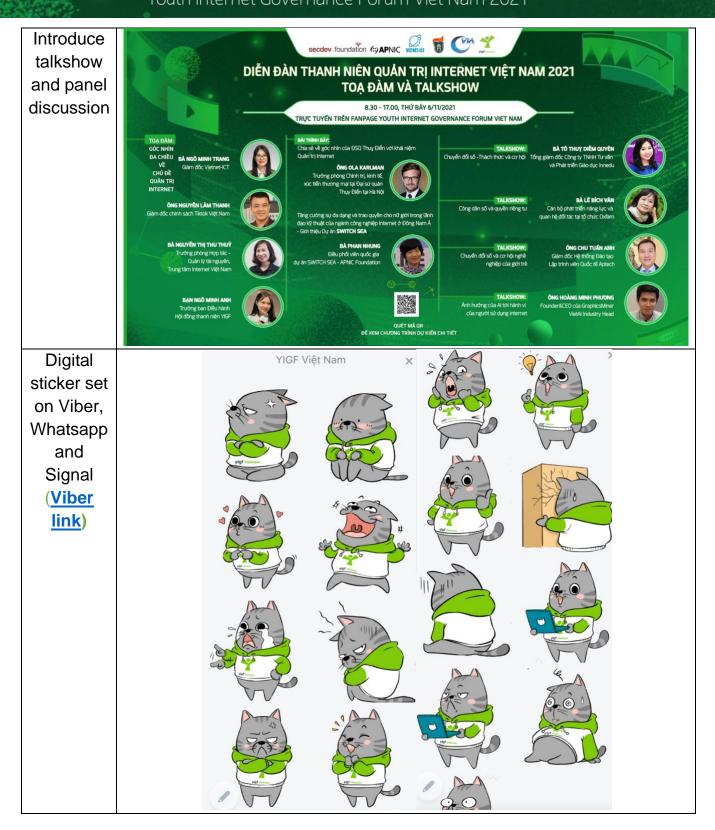


- Key communication product/design

Avatar frame	PARNE RE COVERNANCE FORUM VETNAM 201



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Video animation		
Event introduction		
Video introduces talkshow	Not particular production to the	
Video introduces panelists	GÓC NHIÑ ĐA CHIỆU GÓC NHIÑ ĐA CHIỆU Về CHỦ ĐỂ QUÂN TRỊ INTERNET GÓC NHIÑ ĐA CHIỆU Về chủ Đề QUÂN TRị INTERNET Về chủ Đề QUÂN TRỊ INTERNET Video giới thiệu 4 người Video giới thiệu 4 người	
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