- Session Title: Regional Cooperation for the Advancement of Electronic Government

- Date: December 20, 2017

- Time: 09:00 - 10:00

- Session Organizer: Yolanda Martínez - Head of the Digital Government Unit of the Ministry of Public Administration of Mexico

- Chair/Moderator: Victor Lagunes Head of the Unit of Innovation and Technological Strategy of the office of the President of Mexico

- List of Speakers and their institutional affiliations:
  ● Mrs. Yolanda Martinez Mancilla, Head of the Digital Government Unit of the Ministry of Public Administration of Mexico
  ● Mr. Marcelo Pagotti, Secretary of ICT at the Ministry of Planning, Development and Management of Brazil
  ● Daniel Abadie, Undersecretary of Digital Government at the Ministry of Modernization of Argentina
  ● Alejandra Erramuspe, Chief Communications Officer of AGESIC at the Office of the President of Uruguay, who is also a member of the IGF MAG and the LAC-IGF executive committee
  ● Miguel Porrúa, Head Specialist of Electronic Government at the Inter American Development Bank.

- Key Issues raised :
  ● Example of Red GEALC as a model for cooperation on electronic government in the Latin American and Caribbean region
  ● Importance of knowledge sharing among electronic government policies.
  ● Challenges on implementation

- If there were presentations during the session, please provide a 1-paragraph summary for each presentation:

Presentation on Red GEALC. Network of Electronic Government of Latin America and the Caribbean. -

The Electronic Government Network of Latin America and the Caribbean, Red GEALC, brings together the e-government authorities of the countries of the region. For 14 years, Red GEALC has been the mechanism that articulates the countries' efforts in electronic government. Since its creation, several actions and programs have been generated for the promotion of e-government in Latin America and the Caribbean, among which we can highlight the excellent solutions in e-government, public software workshops, exchanges in the field of digital government, active participation in the Abrelatam + Condatos conference, and presence in the meetings of the OAS General Assembly. It seeks to expand the dialogue to find cooperation mechanisms that allow governments to meet the needs of their citizens and their companies in this global context. Likewise, it promotes and maintains spaces for reconnection, mutual understanding, horizontal technical

cooperation, training and exchange of experiences among agencies or electronic government institutions in the region, in order to contribute to the strengthening of e-government practices, as well as establishing links between governments, civil society and international organizations.

- Please describe the Discussions that took place during the workshop session (3 paragraphs):

One of the discussions that were made was trying to make government more efficient, more citizen‑driven, as an opportunity to push through G20 and make a Latin American‑Caribbean view on electronic government. It presented as an opportunity for our region to collaborate, to software share, cases of success, but also failures, learning from each Regional Cooperation for the Advancement of Electronic Government
h other.

The discussion also addressed the challenges that electronic government has in the region: First of all, what it leads to is institutionality. There's very few countries have a government type of role where that person leads and champions at the strategic level of digital government in the region, and still half of the countries in Latin America that do not have digital government strategy, it's just 17 out of 32 that do have the strategy, according to the OECD survey recently completed. The scarcity of human talent of technology was also discussed in general, as well as connectivity in the region that shows that there is 140,000 professionals in cybersecurity in the region that has to be filled in the upcoming five years. Another challenge is in the limited financial resources available for digital government projects.

- Please describe any Participant suggestions regarding the way forward/ potential next steps /key takeaways (3 paragraphs):

The Inter American Development Bank has a strong initiative to support countries both technically and financially in their efforts to bringing connectivity to all the region. And what relates to the limited financial resources, the bank is very actively working with the countries that need support to design a bank operations that provide the continuity to the financial support of digital projects.

Also a change in how the organisms are conformed a step was put on the table to invite other stakeholders to join the conversation. To promote the maturity that the Red GEALC and other organizations that discussions on the e‑Government issues and invite all the organisations here, technical community, Civil Society, private sector, academia, to help in this new challenge, to start a dialogue to help us to design the shape in which this involvement would be possible.

Gender Reporting

- Estimate the overall number of the participants present at the session:

15

- Estimate the overall number of women present at the session:

3 and 2 panelists.

- To what extent did the session discuss gender equality and/or women's empowerment?

The session discussed briefly the importance of women empowerment in ICT and the subsequent measures government should take to diminished the gender gap by bettering government online services.

- If the session addressed issues related to gender equality and/or women's empowerment, please provide a brief summary of the discussion:

The brief discussion specified the importance of itiatives trying to engage many local actors to actually deliver services to the whole society. It stated that a Multi-stakeholder approach is the answer for those purposes. Society should not be just waiting for government to deliver access to remote places and for all those isolated communities.