## IGF2019 BPF IoT, Big Data, AI Feedback on draft report

## Update Nov 25

- 1). The first diagram could include a circle for the human brain to show human to computer interaction that is now the space... with AI IoT and Data ... or hovering over the other 3 circles as a leadership driver
- 2) Provide a hierarchy of leadership responsibility for this space such as:

International Human Community
Individual / Teams of Humans
AI
IoT
Other technologies

- 3) Data quality is key for effective outputs and the need to rigorously safe guard quality, truthful ,information by excellence in timely data cleaning is critical.
- 4) Important to create a tree of human values for this space ... This allows developers to parse options for ethical standards to achieve the required human outcome when perhaps a single option or route requires clarification.

Amali De Silva-Mitchell

Here the general comments:

**Structure**: Not sure if this was done on purpose or accidentally, but I missed a chapter on 'Risks', ideally after Opportunities, and before Policy Challenges. On p. 12 the survey question asks about worries & concerns >>> = risks & threats. Policy challenges in my view are to balance opportunities & risks.

The **ethical & human rights perspective** is several times mentioned in the report, but never really elaborated upon. This would definitely need more depth & arguments in several sections. For example: From a point of autonomy and self-determination the freedom to 'opt-out' of technological applications is key etc... Or: Putting the human and his/her dignity at the centre of attention, autonomous weapon systems that decide about life & death and only treat the targeted individual as a 'data point' are extremely problematic. And so on... happy to discuss in more detail.

**Trust**: Good point, but the argument is a bit twisted, i.e. in my view starts a bit at the wrong end. Trust has to be gained, i.e. trustworthy technologies have to be developed in a first step and trustworthy actors (corporations & government, etc.) need to be in charge of their use, i.e. somebody (who?) needs to be responsible & accountable that these tech will not be used against their proclaimed purpose (as could happen e.g. with IoT & surveillance). The problem: Neither corporations nor governments tend to be very trustworthy actors. IO's not sure. So the problem starts earlier. We need trustworthy tech and we need trustworthy actors who are responsible / accountable to meet that expectation. Both regarding the technical functioning and the purpose for which tech is used. Trust in tech will follow then. 'Producing' trust too early and without a solid base (trustworthy tech & accountability by trustworthy actors), could be very counterproductive – trust is easily lost and very difficult to regain.

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