

**IGF 2020**  
**Best Practice Forum**  
**Data and New Technologies in an Internet Context**

**Virtual meeting VI**  
**3 September 2020 - 15:00 UTC**

*Summary*

*Introduction*

1. The BPF Data and New Technologies in an Internet Context is one of the four IGF Best Practice Forums (BPFs) in 2020. It intends to establish a dialogue on how users' data is collected, analyzed and used, and best practices to ensure that the data is used to bring benefit and not to harm users.

*Update on the virtual IGF2020 Schedule*

2. The 15th annual meeting of the IGF will be hosted online by the United Nations. Pre-events, newcomers sessions, thematic introductory sessions, Open Forums, NRI sessions and Dynamic Coalitions (DCs) will be hosted from 2 to 6 November. The official opening, main sessions, workshops, **Best Practice Forums**, the high-level leaders' track, and parliamentary roundtable are scheduled from 9 to 17 November: [vIGF2020 schedule](#).

*Call for case studies and outreach*

3. The BPF launched a [call for case studies](#) of how stakeholders address challenges when collecting and using user's data. The aim of the call for case studies is to build a global big picture of existing practices. The case studies will be published on the [BPF webpage](#), will feed into the BPF workshop during vIGF2020, and be included in the BPF's output report. The BPF is looking for examples of
  - [applications \(deployed or under development\)](#) that use users' data to provide benefits to the users and the measures that should avoid that the collected data may be used to harm users;
  - [frameworks, guidelines, and policies](#) that address challenges and aim to ensure that users whose data is being collected and used can benefit from their data and do not risk to be harmed.
4. Meeting participants exchanged ideas on how to collect case studies and make sure that the case studies provide a diverse and geographically balanced overview .
  - Extra effort will be done to reach out to African, Asian, Latin American and Caribbean regions.
  - The call for case studies will be shared with the NRIs mailing list.
  - All BPF participants are invited to share the call for case studies within their region and networks, and to suggest outreach opportunities to the BPF coordinating team.

- It was suggested to revisit the case studies from the BPF IoT, Big Data, AI in 2018 and 2019.
- It was noted that there will be an IGF main session dedicated to data practices and COVID-19, and that there might be some synergies with the BPF work.

*BPF Data and New Technologies workshop at vIGF2020*

5. The BPF Data and New Technologies is organising a 90 minute workshop during the virtual IGF2020.

When?

Thursday 12 November, 9:00am-10:30am UTC

Purpose?

- Presenting the BPF work and discuss findings with the IGF community
- Opportunity to highlight trends from the case studies and discuss next steps
- Collect additional input for the BPF output report

First brainstorming on the workshop topics/agenda:

- The virtual IGF and virtual BPF workshop may be an opportunity to involve panelists that are usually not (or not able to) attend an IGF meeting.
- A lot of organisations and initiatives are developing and sharing best practices, in particular related to contact sharing. This may create a fatigue and a sentiment that one can only convey best practices so much before things should move to a different level, for example government or private policy. The BPF workshop could look beyond the case studies and best practices and have a conversation on what comes next, and what role internet governance and the IGF can play.
- Several issues related to the collection and use of users' data have become moving targets rather than well defined challenges. It may be interesting to explore if and how the perception and understanding of issues is evolving and what the impact is of major events, such as the COVID pandemic, on how different issues are perceived, described and prioritised.

*Practicalities*

6. Next meeting: **Thursday 17 September 2020, 15:00 UTC.**

7. Links and additional information:

- [Meeting Slides](#)
- [Meeting Recording](#) (recording password: V0#0^axr )
- [BPF webpage](#)
- [Subscribe to the BPF mailing list](#)
- Contact [bpf-iot-bd-ai@intgovforum.org](mailto:bpf-iot-bd-ai@intgovforum.org)