



## IGF Community Public Consultation: Call for Inputs - Taking stock of the 2016 work program and 11th IGF and suggestions for 2017 and 12th IGF

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### What worked well?

#### Topics covered

- The topics covered were timely and represented a lot of the current issues being discussed globally.

#### Logistics

- Streaming (audio and video) was excellent.
- Transcript of the events and their availability in some instances shortly after the conclusion of the session was very useful.
- Sessions were conducted on-time and a smooth transition between rooms
- Management of the reminders for the submission of documents and papers was well done.

### What worked not so well?

#### Scheduling

- Many of the topics that were similar were scheduled for the same time even though they covered different aspects. This made it difficult for the participant to choose which session would be more beneficial.
- More promotion of booths that were present.
- Lightening session while we think they are great idea, it was difficult to attend because of scheduling of other workshops.

#### Logistics

- Workshop rooms in some instances were too small and the inability to provide translation in all rooms especially given that the native language of the host was Spanish made it difficult for some participants.
- Remote moderation was not really remote. Our team had participated in the training sessions for WebEx and had anticipated being able to participate as a remote moderator offsite. It was only on the day that we realized that 'moderating of online participants'



could only be done in the room that session was being held. This proved challenging for us as we did not configure our team to accommodate this.

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