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# Executive Summary

The first ever IGF(Internet Governance Forum) in Sri Lanka was held on 8th March 2016 at BMICH - Colombo as an 'one-day' event. The event was commenced by Mr. Harin Fernando, the Honourable Minister to the Ministry of Telecommunication and Digital infrastructure

“Promoting the Multi-stakeholder Model for further Internet Development in Sri Lanka” was the theme of IGF Sri Lanka 2016.

The event was aimed to make aware the public or all Sri Lankans representing all the levels/types of the society, who are the stakeholders of IGF platform and its usage. We facilitated the audience feel free to raise any question, give their opinions, share experiences, and ideas which was our ultima. The ideas and opinions raised by the participants pave the path for discussions on internet and related issues.

We are lucky that we were able to get the attention of many stakeholders and prospect stakeholders after the event. That assured one of the main target of IGF Sri Lanka 2016.

Minister of Telecommunication and Digital Infrastructure, mentioned that the Ministry will provide the backend support to us us on sustainability of the IGF Sri Lanka mission during his speech. He assures IGF Sri Lanka and Ministry will be partners and a meeting will be called soon.

# Acknowledgement

Such an event like this cannot happen over a night. The wheels were started rolling few months ago in July 2015. It required a proper planning strategy, a good leadership and a birds eye for details. We have been fortunate enough to be backed by a team of very active , motivated and dedicated colleagues of IGF Community who know their job and are result oriented.

There were unevaluable effort of many volunteers, their involvement and their willingness to take on the completion of tasks beyond their comfort zones! First of all, many thanks to ISOC -LK leadership (ex and current) and chapter members who dedicated for this event planned and organized.

All the sponsors come next those who did the financial support. There are four parties that are, IGF support association- internantional (financial), LEARN(financial and co-organizer) ,Sri Lanka Telecom Pvt.Ltd (Principal Sponsor, peoTv telecast) and LankaCom (connectivity partner).

Apart from that The ministry of Telecommunication and Digital Infrastructure, TRC SL, Chamber of ICT, SL Police, SL Army, ICTA LKING, universities and media partners (Shri FM, Swarnavahini, )also helped in different ways to make this event more successful.

Most importantly the participants(audience) and the panelists should be paid our gratitude being presented and actively participating for discussions

we have successfully completed a remarkable event in history of Sri Lanka. We want to thank for everybody for being a part of this national level discussion and the support, engagement, and presence .

# Message from the chairman of IGF Sri Lanka 2016 event committee

The concept of the Governance emerged in early 1990s. United Nations Development Programme (UNDP) defines Governance as “The exercise of economic, political and administrative authority to manage a country’s affairs at all level”.

"Internet Governance" is a broad term used in many different contexts, applying to activities as diverse as coordination of technical standards, operation of critical infrastructure, development, regulation, and legislation, among others. Internet governance is not restricted to the activities of governments. Many different types of stakeholders have a role in defining and carrying out Internet governance activities and the Internet Society has always been an active leader in such discussions.

Creating the First Sri Lankan IGF was being a challenge. There were many hurdles. We have come across all the challenges and being able to complete the First ever IGF in Sri Lanka in a very high note. Local and International attention were received.

Our aim was to create the awareness of Internet Governance process to all stakeholders. We achieved the goal easily and it as being addressed in the outcome section.

Initial motivation with the IGF Support Associations funding of US\$ 2000 IGF Sri Lanka started its proceedings. Initial request to support being heard by the community; 56 people gathered via internet which is the initial formation of the IGF Community. This plea was an open invitation for all to join with IGF organising. This went cross platforms and cross media for all to keep it open for all to join in.

Then we had few meetings via Internet which is open for all to come and feel the IGF Sri Lanka process. We discussed issues, we discussed on planning, we discussed on every aspect of IGF. These were not meetings actually discussions where all participants shared their opinions, knowledge, experiences.

The main what we knew was that IGF concept is new to many and we had few discussions online to increase the awareness of the community, which worked for IGF Sri Lanka. Same time ISOC had a Mini course of IGF which our community being interested and learnt a lot on IGF. This is being address by the IGF Sri Lanka group which is published as much as possible. Even every action had being decided via the group. Several polls, opinions are being asked on almost all. We have limited personal calls, personal emails so that all organising community knows what had happened and how it happened. We had no selection criterea from the begining only the interest is considered. If they interested then we have included him/her to the group.

This openness made some matter to some as that they didn't aware of the principle we followed to secure the transparency and openness. Which was lately being valued.

Financially it was really a matter as many sponsorship requests were turned down. May be we have not followed the normal pattern of Key organising committee consist of people from targeted institutes. Lately turned three sponsors namely Learn Networks, Sri Lanka telecom and Lankacom. As we had a low budget we maintain on the same and achieved the target under the initial budget we planned. So it is a success from Financials.

The event consists of three main topics.

Next Billionth User

Safer Internet

Freedom of Expression and Responsibility.

Each panel had created with a list of panelist covers the multi stakeholder nature. Ect Young, Female, Under privileged, academics, industrialists, journalist, professionals, users, civil activist, Policy makers, executors (Police)

# Organizing Committee

The organizing committee was a collection of volunteers those who are active members of Internet Society Sri Lanka Chapter (ISOC-LK) . The members are a group of people who are with different backgrounds but really interested in internet things and ISOC.

## **Chairman :**

Mr .Maheeshwara B.B. Kirindigoda

## **The Mentors:**

Mr. Harsha Wijayawardhana (ex –President, ISOC-LK)

Prof. Gihan Dias (President, – ISOC-LK)

## **Organizing committee :**

Ms Sagarika Wickramasekera

Mr. Thilina Pathirana

Mr. Subash Chandrabowse

Mr. Asela Galappathige

Mr. Ruwan Wigamage

Mr. Samira Kodithuwakku

Mr. Minuwan Deshapriya

Mr. Thilak Shantha Kumara

Mr. Prasad de Silva

Mr. Dushmantha

Mr. Dihan Morawaka

Ms. Sachini Shakila

Mr. Kasun Tharaka

Mr. Alageswaran Mahalingam



# Work Plan

It was planned since September last year (2015). A road map has been done. Once the basic event plan was done, members were allocated to different work categories accordingly their expertise and interest. Each committee is responsible to one member and all duties were identified and assigned to each member.

<b>Event</b>	<b>Date Planned</b>	<b>Objective</b>	<b>Topic</b>	<b>Actual Happened</b>
First Meeting	1st Oct 2015	What is IGF		1/10/2015
Second Meeting	17th Oct 2015	What have to do by the each sub committee		17-10-2015
First Roundtable	31st Oct 2015	Experience a round table discussion	Google Loon Project	20-11-2015
Third Meeting	31st Oct 2015	Evaluate the Work of Sub Committee's		20-11-2015
Fourth Meeting	14th Nov 2015	Finalise the Venue, Date, Budget, topics, Panelist, Moderators		13-1-2016
Fifth Meeting	28th Nov 2015	Sponsors, Fund-Raising and Invitees (Stakeholders)		13-1-2016
Test Meeting	19th Dec 2015	A full day Meeting (Fully fledged rehearsal )	same content with all technologies connected	

## Sub Committees and their responsibility

### Logistics and Venue Management Committee

Identify prospective locations

Identify Food and Refreshment requirement

Identify required facilities

Registration planing on the venue

Printing and distribution of badges ()

Facilitate required Facilities for other committees

Lay out a Disaster plan (Electricity , Internet , Food and Refreshment)

### Connectivity & Technical Committee ;

Planning the required technical facilities (Internet, Audio Visual systems , Microphones etc)

Providing the needed tech: facilities

Lay out a Disaster plan (Electricity , Internet , Food and Refreshment)

Video cameras for recordings

### Invitations Committee

Identify prospect Individuals, policymakers, Groups, Organisations, etc

Invite them for the event

Communicate the discussion plan

Identify prospect dates for most sensitive stakeholders

Facilitate them with documents prior to the meeting

Sought sponsorships, grants, and in-kind support

## Finance Committee

Costing for the event

Creating the budget

Allocate budget for sub committees

Sought sponsorships, grants, and in-kind support

Plan a process for Accounting purpose (Separate Account and cash book )

Sought sponsorships, grants, and in-kind support

## Media Relations Committee

Managing the publicity Before & After the event

Web Site

Newsletters

Email Distributions

Media relations

Social Media

Tag

Logo

Slogan

Leaflet/ File / Doclet

## Moderations Team

The influential role of the Moderator in "managing" an session, both as time and discussion gatekeeper, cannot be overstated.

<https://www.asis.org/Conferences/modguide.html>

Keep track of the Speakers

Provide prepared documents

Manage the flow of speakers (order, timing,...)

Record - and Update all speeches, comments, complaints, etc...

Translate if necessary
Give opportunity to remote participants
Maintain equal opportunity to all stakeholders
Facilitate all type of participants (Language, Differently able, ...)

<b>Documentation Committee</b>
Proper documentation is required for all the way from start to the end
Every meeting in IGF has being transcribed and allowed to public view
IGF introduction
Objectives
Multistakeholderism
IGF Sri Lanka

# Finances

## Budget

<b>EXPENSE ITEMS</b>	<b>Budgeted Amount (LKR)</b>
<i>Logistics &amp; Venue ( 08th March 2016)</i>	<b>381,795.00</b>
Conference Venue (BMICH )	
Lunch/ Morning & Evening Refreshment (150 Nos per day)	
<b>Conference Facilities</b>	<b>162,630.00</b>
Power Backup, Accessories Audio-Visual Staging, Backdrops & Flags	
Papers/Printing/Stationary, Promotional Items	
<i>Other Expenses</i>	<b>59,515.00</b>
Advertising/Transport/Currier/Postage/ Bank charges	
<b>TOTAL (LKR):</b>	<b>603,940.00</b>

## Sponsorships

The foundation of IGF Sri Lanka 2016 was paved by the IGF international Support Association. They have provide the basic financial support to start-up a local(country) IGF. All the members were looking for obtaining sponsorship. Fortunately few of enormous efforts were succeeded as follows;

<b>INCOME /Sponsorship ITEMS</b>	<b>Amount (LKR)</b>
<i>International Sponsorships</i>	
IGF (2000 \$)	272,000.00
<i>Local Sponsorships</i>	
SL Telecom (Principal Sponsor)	200,000.00
LEARN (Co-organizer)	200,000.00
LankaCom (Connectivity Partner)	Connectivity through out the day at the event venue
<b>TOTAL (LKR):</b>	<b>672,000.00</b>

# Panel Discussions

## Format of the Panels/Sessions

The format of Panels is intentionally left open. However, panel sessions are not just papers sessions that go through a different review process. We do not wish to see panels that are merely a set of talks with limited interaction among panelists. Additionally, no matter what you propose, Panel Organizers are encouraged to think of ways to promote lively dialogue between the set of experts on the panel and the audience.

## What is a Panel?

Panels are 90-minute sessions that involve significant interaction with audience members. Effective panels have been designed in many forms and formats. For example, the session may include a group of experts invited to debate a topic or theme, enact some aspect of their expertise, or reflect on and compare their diverse experiences.

Panels must include involvement from the audience to the maximum, through questions and answers, voting or critique of the experts' presentations, extensive discussion, or other mechanisms. While we encourage panels that provide multiple perspectives and controversy, rancor or ad hominem attacks are not professional and should be avoided. Moderators will be in place to avoid such undisciplined acts.

It is important to us that panels represent the diversity of community. Additionally, a diversity of ideas is strongly encouraged.

## At the Conference

Your panel will be included in the IGF Sri Lanka 2016, and will have an 90-minute slot in its own room (subject to other requirements). Session moderators are strongly advised to meet with their invited participants prior to their session to ensure a coordinated effort.

# Next billionth user

## Subject Areas

1. Access
2. Information as a human right
3. Infrastructure
4. IPV6
5. Awareness
6. Digital Divide

## Stakeholders Prospected

01. ISOC
02. Digital Ministry
03. TRC SL
04. Prime minister's office
05. LEARN
06. Universities
07. Education ministry
08. Nenasalas
09. Chamber of ICT
10. Govi Gnana
11. 1919
12. Veddha Community
13. Estate Tamil community
14. Sarvodaya

## Main Outputs

- 01.** Free Wi-Fi like projects were implemented without proper investigation
02. As per the security concern that The Digital Ministry, ministry of defense & TRC is still making the background for Google Loon. Expressed the needness of public discussions and information to be shared for the general public on such projects. IGF platform is highly appreciated and highlighted its needness.
03. It is noted that all government web sites need to be updated accurately in three languages (Sinhala, Tamil and English). Same time accessibility for the differently abled community should be maintain.
04. It was mentioned that "Beyond the Net"( project of ISOC LK ) has a training program for Web developers to facilitate the differently-abled community.
05. It was highlighted that all the web developers should follow the W3C standards to comply with the accessibility. To improve language gap there was a suggestion of using government paid translators for the website development where university of Moratuwa already started.
06. Providing internet facility for rural areas is one of the key problems. Providing wifi facility using public wifi hotspots will not solve the problem. It's to be still proven. Some



procedures are impractical as going ISP to register for Wi-Fi. In next 3 years ICTA is planning to connect 4500 government organizations. Minimum broadband speed is 20Mbps, going up to 100Mbps. That is not going to rural areas, limited to divisional secretariats & so on.

## Panelists

Section 01- Topic: Next Billionth User	Prof. Gihan Dias, Panel Chair	President, ISOC Sri Lanka.	Academic
	Mr. Wasantha Deshapriya	Secretary of the Ministry of Telecommunication and Digital Infrastructure	Government
	Mr. Prasad De Silva		Private
	Mr. Prabath Dahanayaka		Private
	Mr. Harsha Wijewardana	University of Colombo School of Computing	Academic
	Lt. Uditha Pushpakumara	Sri Lanka Army	Government
	Ms. Manique Gunarathne	Senior Trainer, EFC ICT Training Centre for the Visually Impaired	Civil Society
	Dr. Shantha Fernando	Computer Society of Sri Lanka	Civil society

# Safer Internet

## Subject Area

01. Facebook and
02. Privacy
03. Safety
04. Awareness
05. Legal framework
06. Cyber crimes

## Stakeholders Prospected

01. Police
02. ICT
03. ISOC
04. Ministry of education
05. Television programs – Hiru FM
06. Women and child development (ministry)
07. Digital Ministry
08. Chambers

## Main Outputs

- It was raised that many issues directed towards conflicts in cultural, privacy issues, and harassing females especially.
- As per the meeting with the agents from the SAARC Countries all are facing the same issues regarding facebook. FB management are not bothered about our issues related to culture. It was suggested that there should be common understanding between countries to address issue.
- Poorninma Meegamana introduced Respect girls project the privacy handbook and there is mobile app to check to see cyber goodness.
- Digital footprints can be leave on the cyber space either in passive or active manner. here is Passive and active digital footprint. We need to have a proper way without barring them using proper technology. They have to use this technologies for empower with the world. To make them aware of how the things can happen and how we can monitor and safeguard them self
- Due to cultural barriers young people may not have space to express themselves in free manner so they go online to express themselves.
- Importance of awareness on digital forensic.
- Before talk about international policy changes we should focus on the local policies and make it strong.
- government introduced a policy such as do not call list which is used by america if people who registered on that list can sue others if they get a call or sms on that number.
- Introduced Pro Hitawathie Project assists recognizing incident related to cyber harassments, prevent such incidents, guidance.
- IOT and future of digital Security issues
- We have to empower children / parents to use technology without trouble specially Online bullying, scams, Audience:

## Panelists

Session 02 - Topic : Safer Internet	Panel Chair : Mr. Harsha Wijayawardhana	Ex-president, ISOC Sri Lanka Chapter	Civil society
Speakers:	Ms. Poornima Meegamma	Respect Girls On Internet	Civil society
	Ms. Thelma Perera	Head, Sewa Wanitha, Sri Lanka National Guard	Governme nt
	Ms. Sachini Shakila	Treasurer, Internet Society Sri Lanka	Civil society
	Ms. Gowri Moragoda	Assistant Director, Legal Affairs Division Telecommunications Regulatory Commission of Sri Lanka	Governme nt
	Mr.Roshan Chandraguptha	SLCERT	Governme nt
	Mr. Dileepa Lathsara	TechCERT	Governme nt
	Dr.Menaka Ranasinghe	Open University Sri Lanka	Academic
	ASP H A Damayanth	Sri Lanka Police	Governme nt
	Mr.Asela Galappaththige	Sri Lanka Telecom	Governme nt
	Mr. Subhoda Charles	IEEE	Civil society

# Freedom of expression

## Subject Area

01. Main web restrictions
02. Responsibility
03. Right to report + right to inform
04. Who controls
05. News web registration
06. How to control

## Stakeholders Prospected

- Media ministry
- ICTA
- ISOC
- Media organizations
- Bloggers
- Internet media
- Gossip website owners

## Main Outputs

- News Media Web Registration Issues
- Responsibility of Journalist
- Ethics of Journalist
- How technically block news website
- Defamation and Mudslugin in Internet Age
- Protection of Internet Journalists

## Panelist

Session 03 - Topic:Freedom of Expression	Panel Chair :Thilina Pathirana	University of Kelaniya.	Academic
Speakers:	Mr. Maheeshwara Bandara	Chairman, IGF organizing committee	Civil society
	Mr. Shreedep Rayamajhi	Nepal	Civil society
	Mr. Dushmantha Wijenayake	Uva Wellassa University;	Academic
	Dr. Anton Piyaratne		Academic
	Dr. Nalin Abesekera	Open University of Sri Lanka	Government
	Sri Nimal Padmakumara	TV / Radio Presenter	Private Sector
	Dr. Kavan Ratnathunga	Journalist, Astronomer	Private Sector
	Charith Wickramasinghe	Ananda College, Colombo	Civil Society

# Statistics

## Final Outcomes

Stakeholders were made fully and widely aware of the availability of the IGF Platform and its process for the Internet Related Policy making.

Direct Participation of the media organisations in the discussions.

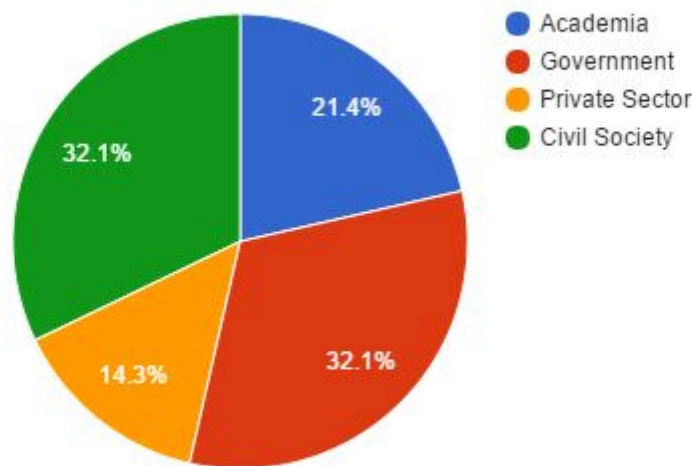
Capability of the organisers to attract the direct attention of the government and assurance of patronage of Sri Lanka to Internet Discussion platform, IGF Sri Lanka.

The unification of a great number of societies, organisations, individuals on one platform for the achievement of the common purpose.

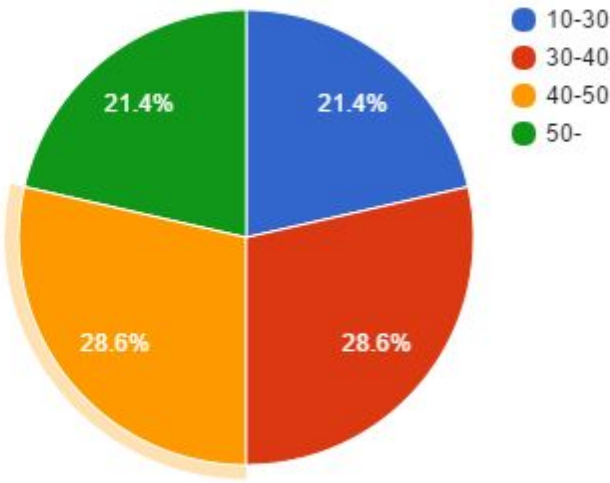
The amalgamation of State, Private, Technical, Civil, Individuals organizations and their activities hitherto working on individual agenda.

Identification of a great number of practical and theoretical problems relating to Internet.

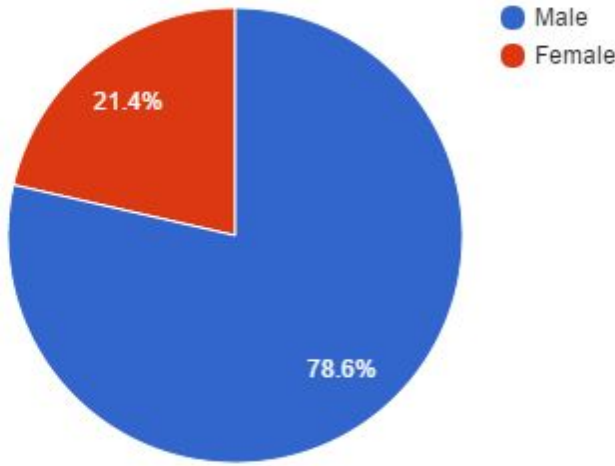
## Panelist by Sector



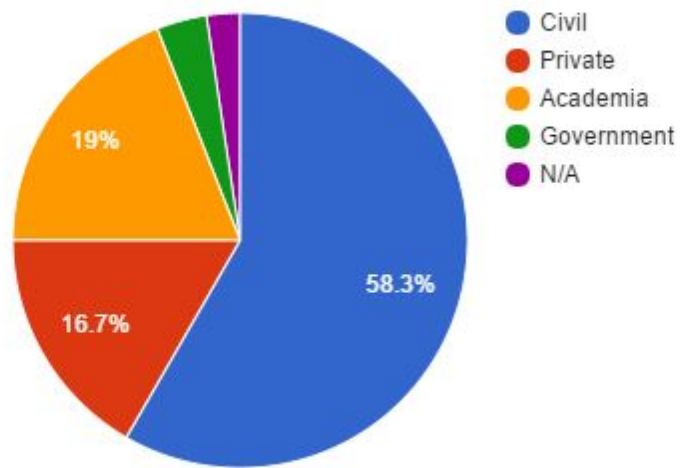
# Panelist by Age



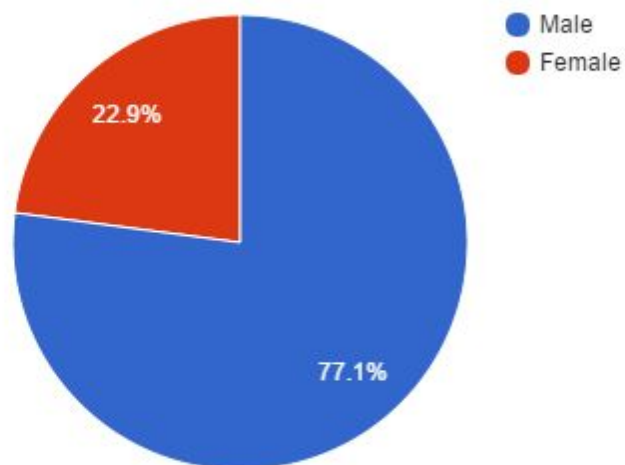
# Panelist by Gender



## Participant by Sector



## Participants by Gender





# Final Accounts

	<i>Per cost</i>	<i>Qty</i>	<i>NBT</i>	<i>Vat</i>	<b>Actual paid</b>
<b><i>Logistics &amp; Venue ( March 2016)</i></b>					
Conference (BMICH - Room C/ 8.00 To 5.00)	63,000.00	8 hrs	2,520.00	8,190.00	71356.57
Refundable deposit					15000
D' room for lunch arrangements	20,000.00		800	2,600.00	22652.88
Morning Refreshments for Chief Guest & team	400	15	240	780	2000
Morning Refreshments	375	150	2,250.00	<b>7,312.50</b>	43200
Lunch for all participants	700	160	4,480.00	14,560.00	62000
Evening Refreshments	375	150	2,250.00	7,312.50	36000
<b><i>Conference Facilities</i></b>					
Multimedia Projector	4,000.00	2	320	1,040.00	4530.57
F.M Mike	3,000.00	6	720	2,340.00	2265.28
Printed Screen Cutouts	11,500.00	2	920	2,990.00	3200
Ex Stands with banners	5,000.00	6	1,200.00	3,900.00	13500
Flora Decors ( Kukula Pahana & Podium)	15,000.00	1	600	1,950.00	1795
Promotional Items - pen	20	200	160	520	
Hand outs/leaflets/agenda & the Docket	60	150	360	1,170.00	11275
Papers/Printing/Stationery, ect.	5,000.00	1	200	650	3605
Welcome dance/drums	25,000.00	1	1,000.00	3,250.00	15000
Lanyards/Print Name tags/ pouches	40	50	80	260	72
<b><i>Panelists</i></b>					
Tokens to panelists			-	-	
<b><i>Other Expenses</i></b>					
Advertizing - FB	1,000.00	1	40	130	2000
E Mail Campaign	2,000.00	1	80	260	
Transport	20,000.00	1			11800
Courier / Postage			-	-	100
Bank Chargers	2,500.00	1	100	325	
Water throughout the day	40	600	960	3,120.00	2200
Misc			-	-	6060
Staff morning refreshments + water					2445
<b>Total</b>					<b>332,057.30</b>

# Future of IGF Sri Lanka

We would like to conclude the IGF Sri Lanka 2016 report by listing some feedback we received. Following are some feedback received which related to the National Internet Governance Forum.

There is a hope that Ministry of Telecommunication and Digital Infrastructure will assist to establish An IGF regional Secretariat with a revolving Fund.

Conduct National IGF as a annual events.

Internet Society Sri Lanka Chapter decided to be the Main Organiser and to conduct IGF events within a year.

Some stakeholders suggested to coordinate the IGF in Provincial Levels as this will cover more stakeholder groups.

IG activities to be conduct all over the country.

To initiate a Local IGF Secretariat.

To get government sector more involved in the organising of National IGF.

Much media advocacy needed.

# Highlights of IGF Sri Lanka 2016



# Reach IGF Sri Lanka

## Web Site

[www.igf.lk](http://www.igf.lk)

## Facebook Page

<https://www.facebook.com/igf.lk/>

## Twitter Handle

#igfsl

## Google Group

<https://groups.google.com/forum/#!forum/igfslanka>